



Intralinks Integration Adapter Troubleshooting

Reference Guide

Intralinks 24x7x365 support US: + (1) 212 543 7800 UK: +44 (0)20 7623 8500.
See Intralinks login page for other national numbers

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Chapter 1: Introduction to the Intralinks Integration Adapter

The Integration Adapter can be used to transfer documents and/or contact information from a back-end system to Intralinks, ensuring that the information in both systems is up to date and accurate and reducing the amount of time spent on data entry.

The Integration Adapter can also be used to download documents and associated metadata from Intralinks exchanges and store it at a location of your choice.

All Integration Adapter functions are configured using an XML file. The same XML file can be used to perform file upload and/or download functions.

About this guide

This guide is a troubleshooting reference guide. See additional guides for reference material for sample XML files and the data dictionary.

Instructions and additional information about using ILIA can be found in the Knowledgebase of the **Intralinks Support Center**.

This guide is intended for:

- IT personnel who are responsible for implementing the Integration Adapter.
- The system administrator, the person within your organization who will be using the Intralinks Integration Adapter to upload information to Intralinks exchanges or to download documents and folders from Intralinks exchanges.

Chapter 2: Troubleshooting

Overview

This chapter describes issues that you may encounter while using the Intralinks Integration Adapter and provides actions you can take to resolve them.

Category	Error Number Range
User/participant processing errors	100000
Group processing errors	101000
Folder processing errors	102000
Document processing errors	103000
Exchange/workspace processing errors	104000
Custom field processing errors	106000
Login processing errors	108000
Report processing errors	110000
General processing and rollback errors	111000
DMS processing errors	112000
DMS processing errors	113000

In addition, messages from Intralinks VDRPro may be displayed if files cannot be encrypted when they are added to an exchange. View [Intralinks VDRPro errors](#).

Error messages

User/participant processing errors

No.	Problem	Resolution
100000	An email ID was provided for a placeholder user. We will add this contact to the exchange with the email address, as a non-placeholder user.	No action required.
100001	The AddRemovedUsers attribute is no longer supported. Please use the AddUserProtectionPeriod instead.	Replace the AddRemovedUsers attribute with the AddUserProtectionPeriod attribute in the XML Input file.
100002	Group member roles are not enabled on the exchange. The member roles will be ignored.	You cannot specify group member roles if member roles are not enabled on this exchange. Check with your Intralinks exchange manager to enable group member roles on this exchange.
100003	This exchange does not allow you to send email notifications to users who have been removed.	You can have your IL administer update the exchange to allow sending email alerts to users who have been removed.
100004	Users that removed themselves cannot be re-added to the exchange.	No action required.
100005	The language that you selected is not supported by Intralinks.	Select another language from among the following: <ul style="list-style-type: none"> - English (default) - French - German - Japanese - Portuguese - Spanish - Chinese
100006	This user has already set his language preference. You cannot change this selection.	No action required.
100007	The role "{0}" is invalid and will be ignored.	No action required.
100008	User role must be at least Manager to be a key contact.	Assign another key contact or consult your Intralinks exchange manager about changing the user's role.
100009	The remove user custom alert has been successfully set.	No action required.
100010	A user update was requested but no changes were entered.	No action required.

No.	Problem	Resolution
100011	We could not find any users who matched the user criteria you specified.	Not all the criteria you specify will produce results.
100012	User member roles can only be set at the group level.	Member roles can only be assigned to users in a group. See “Set member roles of new users” or “Set member roles of existing users” under Groups and users.
100013	You cannot add this user to the exchange because the user was recently removed and ILIA is presently configured to prevent re-addition of users within a specified time period (protection period).	Consult your Intralinks exchange manager about changing this setting, if desired.
100014	User cannot be removed from the exchange because ILIA is presently configured to prevent removal of certain classes of user.	The rules governing user removal/addition can be updated in the ILIA Configuration Manager, if desired.
100015	User was not found.	Verify whether the information you entered for this user is correct in the XML Input file. User may have been deregistered.
100016	Alert could not be sent to user {0}.	No action required.
100017	The specified alert recipient was not found.	Verify that the recipient is a member of the exchange. Verify that you entered the correct user name or user email address in the XML Input file.
100018	Successfully activated the alerts Å for user {0}.	No action required.
100019	Incorrectly formed email address	Verify the email address in your XML Input file.
100020	No recipient was specified for alert	Verify whether you specified a recipient in your XML Input file.
100021	The user is already present in the exchange.	No action required.
100022	The number of users being added exceeds the limitation. You cannot add more than 200 users in a single XML input file.	Verify that your XML Input file contains fewer than 200 users. You can enter multiple XML Input files.
100023	You cannot modify your own role.	No action required.
100024	You cannot perform actions on a user whose role is Admin.	No action required.

No.	Problem	Resolution
100025	The user returned is deregistered.	Please contact Intralinks customer service.
100026	The specified Exchange Role Type is either null or empty!	Verify that you entered a valid Exchange Role Type in the XML Input file.
100027	User does not have required permissions to perform given action	See your Intralinks exchange manager about changing user permissions.
100028	You do not have permission to perform this task.	See your Intralinks exchange manager about changing user permissions.
100029	Your role and rights on the exchange have changed.	See your Intralinks exchange manager about changing your role and rights.
100030	The user you specified is deregistered.	Please contact Intralinks customer service.
100031	The selected user was not found on the exchange.	Verify whether the user is on the specified exchange and whether you have entered the user name and exchange correctly in the XML Input file.
100032	The user is not registered or has been suspended. Please contact Intralinks customer service for assistance.	Please contact Intralinks customer service for assistance.
100033	You cannot select an exchange role that has more rights than your role.	Select another exchange role or contact your Intralinks exchange manager about changing your role.
100034	You cannot add exchange users while creating or updating a buyer group. In addition, you cannot remove a member while updating the buyer group.	These actions cannot be performed in the same job. Submit separate jobs for each operation.
100035	The selected role cannot be used with this group.	No action required.
100036	The user was not found.	Verify whether the user is on the specified exchange and whether you have entered the user name and exchange correctly in the XML Input file.
100037	The user could not be removed from the exchange. The user may be a member of a department on the exchange.	No action required.
100038	Some required information for this user is missing, or information is in the wrong format. Please review your entries.	Verify whether the information you entered for this user is correct in the XML Input file.

No.	Problem	Resolution
100039	The contact's first name, last name, phone, or organization provided differs from the parameters stored in Intralinks. The existing information will be used instead	No action required.
100040	The contact's first name, last name, phone, or organization provided differs from the parameters stored in Intralinks. The existing information will be used	No action required.
100041	This person already is a member of the exchange.	No action required.
100042	No record exists for this person. Please create a new record for the person.	Add a new user using the XML Input file.
100043	You cannot add a user with an exchange role that has more rights than your role.	Change the user's exchange role in the XML Input file or consult your Intralinks exchange manager about changing your role.
100044	You cannot add a user with this role.	For role-related issues, consult your Intralinks exchange manager.
100045	Users with the selected role cannot be primary contacts for the exchange.	Select another primary contact or consult with your Intralinks exchange manager about changing the role of the user.
100046	You cannot update information for a user who is a member of a Buyer group.	No action required.
100047	This user cannot be removed. You cannot remove self or user who is present in a department.	No action required.
100048	User does not exist on the exchange or don't have permission to update the user.	Verify the location of the user on the exchange. For permission issues, consult your Intralinks exchange manager.
100049	Information for one of the following user profile fields is incorrect: Title, Industry, Country, Time Zone, Functional Area	Check your entries for these fields in the XML Input file.
100050	You cannot add profile information when adding users to this exchange.	No action required.
100051	Your rights to view this exchange have changed. You are no longer allowed to access the exchange.	Consult your Intralinks exchange manager about your role and permissions.

No.	Problem	Resolution
100052	You are not allowed to remove yourself from this exchange.	No action required.
100053	The contact's first name is too long. Please enter a shorter name.	Enter a shorter name for this user in the XML Input file.
100054	The user group name is too long. Please enter a shorter name.	Enter a shorter name for this group in the XML Input file. Limit 49 characters.
100055	An email address is required.	Enter an email address for this user in the XML Input file.
100056	A first name is required.	Enter a first name for this user in the XML Input file. Limit 29 characters.
100057	The format of the email address is invalid.	Enter a valid email address in the XML Input file.
100058	The format of the fax number is invalid.	Enter a valid fax number in the XML Input file.
100059	The format of the mobile number is invalid.	Enter a valid mobile phone number in the XML Input file.
100060	The format of the phone number is invalid.	Enter a valid phone number in the XML Input file.
100061	A last name is required.	Enter a last name for this user in the XML Input file. Limit 29 characters.
100062	No user data was supplied.	Enter the required user data in the XML input file.
100063	An organization name is required.	Enter an organization name in the XML Input file. Limit 49 characters.
100064	A phone number is required.	Enter a phone number in the XML Input file.
100065	The first name is invalid. The following characters are not allowed: / @ ~ % + : , { } () [] < > ` ; \ . "	Enter a valid first name in the XML Input file. Limit 29 characters.
100066	The group name is invalid. Its name cannot include the following characters: / \ < >	Enter a valid group name in the XML Input file. Limit 49 characters.

No.	Problem	Resolution
100067	The last name is invalid. The following characters are not allowed: / @ ~ % + : , { } () [] < > ` ; \ ."	Enter a valid last name in the XML Input file. Limit 29 characters.
100068	The organizationname is invalid. The following characters are not allowed: / @ ~ % + : { } () [] < > ` ; \ ."	Enter a valid organization name in the XML Input file. Limit 49 characters.
100069	The contact's last name is too long. Please enter a shorter name.	Enter a valid last name for the contact in the XML Input file. Limit 29 characters.
100070	The organization name is too long. Please enter a shorter name.	Enter a valid organization name for the contact in the XML Input file. Limit 49 characters.
100071	The user could not be assigned as a Question Submitter. The Q&A setting is not enabled on this exchange.	See your Intralinks exchange manager about enabling the Q&A setting on this exchange.
100072	Buyer feature is disabled. User can not be marked/unmarked as Question Submitter.	See your Intralinks exchange manager about enabling the Buyer Groups on the exchange.
100073	The user could not be assigned as a Question Submitter because he/she is not a member of a Buyer Group.	Please ensure that this user is a member of a Buyer Group.
100074	User can be marked/unmarked Question Submitter when operation types are create/update/synchronize.	Operation type must be create, update, or synchronize to mark or unmark a Question Submitter.
100075	The Attribute Question Submitter is not declared.	You must declare a value for the Question Submitter attribute. Options are "true" or "false".
100076	Mobile number length is longer than the maximum allowed length. This must be less than 29 character long.	Reenter the mobile number in the XML Input file.
100077	You do not have the necessary permissions to perform this task.	See your Intralinks exchange manager about changing your permissions.
100079	The document is a placeholder. It cannot be downloaded.	No action required.
100081	The To date is required.	Enter the end of the date range you want to include in the download.
100082	The From date is required.	Enter the start of the date range you want to include in the download.

No.	Problem	Resolution
100083	The To date has an invalid format.	Review the date format specified in the input XML file. Modify either the date format or the date so that the date uses the specified date format.
100084	The From date has an invalid format.	Review the date format specified in the input XML file. Modify either the date format or the date so that the date uses the specified date format.
100086	A document type must be specified for Timebound.	Enter a document type (Created, Updated, or Both)
100087	DownloadType is required if From-Date, ToDate and DocumentType are specified.	Enter a download type.
100088	The time duration exceeded the maximum limit.	Enter a shorter time span for the download. 30 days maximum.
100089	The From date must be earlier than the To date	Check your entries; be sure that the start of the date range is earlier than the end of the range.
100091	A document update was requested, but no changes were entered.	No action required.

Group processing errors

No.	Problem	Resolution
101000	This group cannot be created as long as the configuration setting has the Group Creation option disabled.	Consult with your Intralinks exchange manager about enabling the Group Creation option setting.
101001	Default folder name exceeds character limitation. Group folder not set.	Enter a valid folder name in the XML Input file. Limit 60 characters.
101002	Default folder name contains illegal characters. Group folder not set.	Enter a valid folder name in the XML Input file. The following characters are not allowed: / \ : * " < > ? Limit 60 characters.
101004	The application cannot find a group that matched the criteria you specified.	Not all the criteria you specify will produce results.

No.	Problem	Resolution
101005	You can only specify a new name for a group when performing an Update operation.	Specify an Update operation in the XML Input file to change the group name.
101006	The specified group cannot be removed.	Verify that your setting in the Configuration Manager (under Group Processing Options) allows you to remove empty groups.
101008	The new group name is invalid. The name cannot include the following characters: / \ < >	Verify the group name you entered in the XML Input file is valid.
101009	Invalid default folder name. Group folder not set.	<p>Verify the folder name you entered in the XML Input file is valid.</p> <p>The following characters are not allowed: / \ : * " < > ? </p> <p>60 characters maximum.</p>
101010	The new group name is too long. Please enter a shorter name.	<p>Re-enter the group name in the XML Input file.</p> <p>49 characters maximum.</p>
101011	Full Text Search is not enabled on the exchange. FTSEnable will be ignored.	Consult with your Intralinks exchange manager if you wish to have FTS enabled on this exchange.
101012	Groups cannot be changed when synchronizing user information. Please remove the Groups from XML Input file.	Remove the groups from the XML Input file.
101013	RemoveMembersFromExchange can only be used with the Remove operation. The setting will be ignored.	Include a Remove operation or delete the RemoveMembersFromExchange from the XML Input file.
101014	RemoveMembersFromExchange will be ignored when group users are specified in the XML input file.	Only the specific users you mentioned in the XML Input file were removed. If you want to remove all the users in the group, use the Remove Members from Exchange command and don't mention individual users.
101015	Group Id or Name required.	Enter a valid Group ID or name in the XML Input file.
101016	Alert group could not be found by custom field match.	ILIA did not find any groups that matched your custom field.
101017	Alert group could not be identified by email ID.	ILIA did not find any groups that matched the email ID you entered.

No.	Problem	Resolution
101018	Alert group could not be identified by group ID.	ILIA did not find any groups that matched the group ID you entered.
101019	Alert group could not be identified by group name.	ILIA did not find any groups that matched the group name you entered.
101020	Alert group and recipient identifiers are missing.	Enter valid alert groups or recipient identifiers in the XML Input file.
101021	AllPermissionedUsers cannot be used when specifying groups or recipients. AllPermissionedUsers setting will be ignored.	You can't alert everyone and also specify individual users to alert. Choose one method or the other.
101022	Successfully activated the alerts Å for group {0}.	No action required.
101023	Group not found. Document owner could not be set.	Verify that the group exists on the specified exchange and that the group name matches your entry in the XML Input file.
101024	You are trying to permission one or more groups and the permission criteria you specified does not match any of these groups.	Check your XML Input file to verify that the criteria you specified for these permissions is valid.
101025	Cannot find group {0} you are trying to permission.	Verify that the group exists on the specified exchange and that the group name matches your entry in the XML Input file.
101026	Permission identifiers are missing.	Enter the permission identifiers in your XML Input file.
101028	Permission group {0} successfully set	No action required.
101029	Control Permission is not supported for AllUsers Group	No action required.
101030	Target folder only allowed when updating folder.	You cannot use the Target Folder attribute when creating or removing folders. Check you XML Input file.
101031	Group does not exist	Verify that the group exists on the specified exchange and that the group name matches your entry in the XML Input file.
101032	Exchange Group Type can only be <EXCHANGE>	Verify that the group type is Exchange in the XML Input file.
101033	If the number of groups in an exchange exceeds the limit configured	Consult your Intralinks exchange manager.

No.	Problem	Resolution
101034	The group that you selected was not found. It may have been deleted.	Verify that the group exists on the specified exchange and that the group name matches your entry in the XML Input file.
101035	An existing Exchange Group already has this name.	Enter a new name for the Exchange Group in the XML Input file.
101036	You have specified an invalid Group Type. The options are: Exchange, Collaboration, Buyer.	Enter a valid Exchange Group Type in the XML Input file.
101037	Exchange Group Name 'ALL USERS' is reserved	Enter a valid name for the Exchange Group in the XML Input file.
101038	Multiple Exchange Group creation is not supported	You can only create a single exchange group.
101039	Group does not exist.	Verify that the group exists on the specified exchange and that the group name matches your entry in the XML Input file.
101040	The group name is reserved. Please enter another name.	Enter a valid name for the group in the XML Input file.
101041	The group is being updated by another user. Please try again later.	Wait for several minutes and the resubmit your XML Input file.
101042	Another group has been assigned this name. Please enter another name.	Enter a valid name for the group in the XML Input file.
101043	You do not have permission to update the group.	If you need to change your permissions, consult your Intralinks exchange manager.
101044	You do not have permission to access the groups in this exchange.	If you need to change your permissions, consult your Intralinks exchange manager.
101045	You do not have permission to remove this group.	If you need to change your permissions, consult your Intralinks exchange manager.
101046	You have supplied invalid data when creating this group.	Consult Appendix B in this User Guide for data specifications.
101047	You do not have permission to create groups.	If you need to change your permissions, consult your Intralinks exchange manager.
101048	You have specified an invalid Group type. The options are: Exchange, Collaboration, Buyer.	Enter a valid group type in the XML Input file.

No.	Problem	Resolution
101049	You cannot create Collaboration or Buyer groups on this exchange.	No action required.
101050	The selected group does not belong to this exchange.	Verify that the group and exchange names match your entries in the XML Input file.
101051	Exchange group is not empty.	No action required.
101052	Default folder can not be defined empty explicitly when operation type is create.	Please consult your Intralinks exchange manager.
101053	You cannot add or remove users from the All Users Group.	No action required.
101054	You cannot create, update, or remove the All Users Group.	No action required.
101055	You cannot apply permissions to the All Users Group.	No action required.
101056	You cannot have Groups and Users in the same input file.	When performing a synchronization of users and groups, the users element is mentioned under the Workspace and the Groups element is also mentioned under the Workspace. This is not allowed.
101057	Group does not match group filters.	This group can't be updated according to the settings you have indicated in the ILIA Configuration Manager.
101058	Exchange level settings for allusers group is disabled	Ensure that the All Users Group is enabled on the exchange.
101059	The Group Note is too long.	Enter a shorter note. The maximum length is 200 characters.
101060	All of the characters in the group name {0} are unsupported.	Enter a new name for the group. See the <i>Intralinks Integration Adapter User Guide</i> , Appendix B, for character limitations.
101061	Option for create group in synchronization is not set. Cannot create Group.	Change your "Create groups that do not already exist" setting in the ILIA Configuration Manager.

Folder processing errors

No.	Problem	Resolution
102000	The requested smart folder was not found in the system	Consult your Intralinks exchange manager.
102001	The folder has new documents in it that are not in the output file. It cannot be rolled back. You can manually remove this folder.	ILIA will not rollback a folder if items were added to the folder independent of the Rollback file. You can manually remove this folder.
102002	A matching folder could not be found.	Verify that the folder name entered in the Input XML file is valid.
102003	When assigning permissions, the Create attribute can only be assigned to folders.	Create permission is allowed at the folder level only. Check the XML file to ensure that create attribute is applied to the folder level permission.
102004	Folder could not be created because the "Create Folders That Do Not Exist" setting is turned off.	Correct the XML Input file or check with your Intralinks exchange manager if you need to change this setting.
102005	Failed to create folder.	Consult your Intralinks exchange manager.
102006	Could not find folder Id.	Verify that the folder ID entered in the Input XML file is valid.
102007	Folder Id is not supported when creating a folder. Please provide a folder name.	Enter a valid folder name in the XML Input file.
102008	Folder name was truncated because the name has more than 250 characters. If necessary, rename the folder using a shorter name.	Enter a valid folder name that does not exceed the 250 character limitation.
102009	Folder name contains invalid characters.	Enter a valid folder name that does not contain illegal characters. The following characters are not allowed: / \ : * " < > ?
102010	Folder note exceeds character limitation.	Enter a valid folder note in the XML Input file. Maximum length for folder note = 4000 characters.
102011	The folder has new documents in it that are not in the output file. It cannot be rolled back. You can manually remove this folder.	If you want, you can manually remove this folder.

No.	Problem	Resolution
102012	Folder path not found on local system.	Verify that the folder path you entered in the XML Input file under Local Path is a valid path on your system.
102013	Target folder not found. Folder cannot be moved.	Check the Input XML file to verify that the right folder path is provided.
102014	Specified id is not a folder.	Check the XML Input file to verify that the right folder ID is provided.
102215	Folder name is missing.	Check the Input XML file to verify that the folder name was included.
102016	A folder name or id is required.	Check the XML file to ensure that you entered a folder name or ID.
102017	Could not find folder to apply permission.	Verify that the location of the folder you want to permission and correct the XML Input file, if necessary.
102018	Index is not allowed on subfolders and will be ignored.	No action required.
102019	Folder can only be renamed when updating folder.	Use the Update command in your XML Input file to rename the folder.
102021	Index was changed to start at 1. First index at any level should be 1 (with padding).	No action required.
102022	Folder had no index number. An index number was added.	No action required.
102023	Folder index number was incorrect. It was changed to match its parent folder.	No action required.
102024	Folder's index number was incorrect. It was changed to match the previous folder.	No action required.
102025	Sort orders are not allowed for folders. The sort number was removed.	No action required.
102026	Folder cannot be moved into its subfolder.	No action required.
102027	Indexing is disabled on this exchange. The folder or document will be added/updated but the index will not be applied.	No action required.
102028	The folder {0} is already at SortOrder = {1}.	No action required.
102034	Folder does not exist	Verify that the folder specified in the XML Input file is identified correctly and is on the proper exchange.

No.	Problem	Resolution
102041	Folder for the item could not be found; it may have been moved or deleted	Verify that the folder exists on the exchange you specified.
102042	The destination target folder and the target exchange do not match.	Verify that the folder exists on the exchange you specified.
102044	Two of the subfolders you are creating have the same order number.	Verify the numbering of the folders on this exchange and re-enter the sort order in the XML Input file.
102045	[Document/Folder] could not be moved because the target folder was deleted.	Verify that the folder exists on the exchange you specified.
102046	Deleted folder could not be moved	Verify that the folder exists on the exchange you specified.
102047	Folder cannot be moved into its subfolder	Check the folder hierarchy on the specified exchange.
102048	Folder note is empty	Enter the note text in your XML Input file.
102049	Folder does not exist.	Verify that the folder exists on the exchange you specified. It may be on another exchange or may have been deleted.
102050	Folder could not be deleted; it may have been deleted already.	Verify that the folder exists on the exchange you specified. It may have been moved, it may be on another exchange, or it may have been deleted.

Document processing errors

No.	Problem	Resolution
103001	Permission cannot be assigned by email ID for ILP exchanges.	ILP exchanges can only be permissioned by group. An email ID refers to a user.
103002	A matching document could not be found.	Check the XML Input file to ensure that you entered the document name correctly. Verify that the document exists on that exchange. It may have been moved or deleted.
103003	The document was successfully rolled back, although the original version had been updated.	No action required.
103004	CreateDateFrom is not a valid date.	Check the XML Input file to ensure that you entered a valid Create Date From. See Date Format Attribute in this User Guide.
103005	CreateDateTo is not a valid date.	Check the XML Input file to ensure that you entered a valid Create Date To. See Date Format Attribute in this User Guide.
103006	Effective Date is not enabled for this exchange. The criteria you specified will be ignored.	Not all the criteria you specify when running an Access Report will produce results.
103007	EffectiveDate cannot be used with EffectiveDateFrom or EffectiveDateTo. EffectiveDate will be ignored.	No action required.
103008	Document ownership is not enabled for this exchange. The criteria you specified will be ignored.	Not all the criteria you specify when running an Access Report will produce results.
103009	Workflow is not enabled for this exchange. The criteria you specified for the submitter will be ignored.	Not all the criteria you specify when running an Access Report will produce results.
103010	No documents match the criteria specified.	No action required, or change the criteria in you XML file.
103011	Document download cancelled.	No action required.
103012	Document download failed because a transmission error occurred.	Please resubmit your request.
103013	Document download failed because the document was protected.	Consult your Intralinks exchange manager.
103014	Successfully downloaded file.	No action required.

No.	Problem	Resolution
103015	EffectiveDateFrom is not a valid date.	Check the XML Input file to ensure that you entered a valid DateFrom.
103016	EffectiveDateTo is not a valid date.	Check the XML Input file to ensure that you entered a valid DateTo.
103017	Could not find specified folder for download.	Check the XML file to verify that the folder ID is valid.
103018	ModifiedDateFrom is not a valid date.	Check the XML Input file to ensure that you entered a valid Modified Date From.
103019	ModifiedDateTo is not a valid date.	Check the XML Input file to ensure that you entered a valid Modified Date To.
103020	No documents met criteria to be downloaded.	No action required, or change the criteria in you Input XML file.
103021	No documents to download.	Verify the document criteria in your XML Input file.
103022	SubmittedDateFrom is not a valid date.	Check the Input XML file to verify that your Submitted Date From is a valid date.
103023	SubmittedDateTo is not a valid date.	Check the Input XML file to verify that your Submitted Date To is a valid date.
103025	Failed to create the document because user does not have the correct privileges on this exchange.	Please verify that the user has the correct privilege on this exchange.
103026	Could not find document ID.	Check the Input XML file to ensure that you entered the correct document name or ID.
103027	The Effective Date is invalid.	Check the Input XML file to ensure that you entered the Effective Date correctly. See "Date Format Attribute" in the User Guide.
103028	Document name exceeds character limitation.	Check the Input XML file to see if the document name exceeds the character limitation (245).
103029	Document name contains invalid characters.	Check the input XML file to see if the document name contains invalid characters. The following characters are not permitted: / \ : * " < > ? %
103030	Document name cannot begin with a period or full stop (.).	Check the Input XML file to see if the document name contains a period or full stop.

No.	Problem	Resolution
103031	Document new name exceeds character limitation.	Check the Input XML file to see if the document name exceeds the character limitation (245).
103032	Document new name contains invalid characters.	Check the Input XML file to see if the document name contains invalid characters. The following characters are not permitted: / \ : * " < > ? %
103033	The document new name cannot begin with a period or full stop (.).	Check the Input XML file to see if the document name contains a period or full stop.
103034	You can only rename a document when you are performing an Update operation.	Check the Input XML file to ensure that you entered the operation correctly.
103035	Document note exceeds the 4000 character limit.	Check the Input XML file to ensure that the Document Note does not exceed 4000 characters.
103036	Document note is not defined and you have specified that viewers should always see the note.	Correct the Input XML file to ensure that you have specified a value for the Note, or remove the tag that specifies that viewers should always see the note.
103037	Document not found on local system.	Check the location of the document on your local or network drive. Make sure it matches the location specified in the XML file.
103038	Document not found. Document owner could not be set.	Check the XML file to verify that the document name is valid. Verify that the document exists on the specified exchange. It may have been moved or deleted.
103039	Could not set document owner. {0}	Verify that ownership is enabled on this exchange. Verify that the user or group exists on the exchange.
103040	Multiple users match owner id. Document owner could not be set.	Verify that the information entered in the XML Input file is correct.
130041	User not found. Document owner could not be set.	Check the XML file to verify that the user name is valid for the specified exchange.
103042	You can only move a document when you are performing an Update operation.	Use an Update operation in the XML Input file to move the document.

No.	Problem	Resolution
103043	Target folder not found	Verify that the target folder exists on the exchange.
103044	Document not found.	Check the XML file to verify that the document name is valid. Verify that the document exists on the specified exchange. It may have been moved or deleted.
103045	Duplicate document name. The name has been changed to {0}	No action required.
103046	The file cannot be added more than once to the same folder.	Check the XML file to ensure that the same document has not been added more than once to the same folder.
103047	You cannot use the Local Path tag to point to folder you want to upload when you are performing an update operation.	Check the XML Input file to ensure that you entered the operation correctly.
103048	Specified Id is not a document	Check the Input XML file to verify that the document ID is valid.
103049	The file name is not valid. It must be 245 characters or less, and cannot contain these characters: / \ : * " < > ? %	Please enter a valid file name in the XML Input file.
103050	Failed to copy files from local path.	Consult your Intralinks exchange manager.
103051	LocalPath is required for document upload.	Enter a valid local path in the XML Input file.
103052	Could not find document to apply DCM setting.	Check the XML Input file to ensure that you entered the folder path and document name correctly.
103053	Document name is missing.	Check the XML Input file to see if the document name was included.
103054	A document name or Id is required.	Please enter a valid document name or ID in the XML Input file.
103055	Could not find document to apply permission.	Check the XML Input file to ensure that you entered the folder path and document name correctly.
103056	Document protection is not enabled on this exchange. Protection will not be applied.	Remove the protection from the XML Input file, or consult your Intralinks exchange manager to change the exchange setting.
103057	Removed existing permissions.	No action required.

No.	Problem	Resolution
103058	Target folder not found. Document cannot be moved.	Check the XML Input file to ensure that you entered the folder path correctly.
103059	This document is protected. Downloading is not allowed.	No action required or consult your Intralinks exchange manager about changing the protection applied to the document.
103060	Exchange is Public/Private enabled but the Document is not set with Public/Private value.	Reenter the Public/Private value for this document in the XML Input file.
103061	This document is protected. Downloading and printing are not allowed.	No action required.
103062	Positioning the document failed	Please consult your Intralinks exchange manager.
103063	File not found in local system.	Verify that the file exists on the local system. Check the XML Input file to verify that the file name was entered correctly.
103064	The exchange contains public and private information. You must make a content preference declaration before accessing documents. Please log into the exchange using a Web browser and make your declaration before continuing.	You must make a content preference declaration before accessing documents. Please log into the exchange using a Web browser and make your declaration before continuing.
103065	Item contained a word that is reserved by the system.	See Appendix B of this document for a list of reserved words
103066	Item name contained characters that are not allowed.	Check Appendix B of this document for validation rules.
103067	File type ["File Type" or ".ext" or "Unknown"] is not allowed	Consult your Intralinks exchange manager.
103068	A document ID parameter is required but has not been specified.	Enter a document ID parameter in the XML Input file.
103069	Document could not be added. The folder does not exist.	Verify that the folder exists on the specified exchange. It may have been moved or deleted.
103070	File could not be processed.	Consult your Intralinks exchange manager.
103071	Document has no attached file for download.	You cannot download a placeholder document. No action required.
103072	Document could not be uploaded	Consult your Intralinks exchange manager.

No.	Problem	Resolution
103073	Only Collaboration groups can be selected as document owners.	If you wish to assign a group document owner, enter the name of a Collaboration group in the XML Input file.
103074	No documents were updated or added; no alert can be sent	Verify that you added or updated a document in the XML Input file.
103075	There is a DRM (pdf protection) problem.	Consult your Intralinks exchange manager.
103077	DRM (pdf protection) is not enabled on this exchange	Consult your Intralinks exchange manager to change your protection setting for this exchange.
103079	Unprotected document could not be replaced with protected document	No action required.
103080	Role changed; move not allowed	Consult your Intralinks exchange manager about role assignments.
103081	No new actions are required.	No action required.
103082	This exception will be thrown when we try to undo move one or more documents or folders which are already moved and deleted by another user before undo.	No action required.
103084	[Document / Folder] cannot be moved into document	Verify the names of your folders and documents on this exchange and enter a valid folder name in the XML Input file.
103085	Operation types are: "Bulk Print", "Bulk Download"	Reenter the operation type in the XML Input file.
103086	Document note is empty	Add the content of your document note to the XML Input file.
103087	Save Deleted Document setting is turned OFF at the exchange level	Please consult with your Intralinks exchange manager to activate the Save Deleted Document setting for this exchange.
103088	Document does not exist.	Check the XML Input file to ensure that you entered the document name correctly.
103089	PVP setting is not enabled for this exchange. The criteria you specified will be ignored.	To change the PVP setting on this exchange, consult your Intralinks exchange manager.

Exchange/workspace processing errors

No.	Problem	Resolution
104000	The exchange description is too long. Maximum length is 1000.	Enter a valid exchange description.
104001	Remove alert note should not exceed 2500 characters.	Enter a valid Remove Alert Note in the XML Input file.
104002	RemoveUserNote supported with Remove operation only.	Specify a remove operation in the XML Input file to remove user note.
104003	GroupUserCriteria can only be used for Download and Remove operation. The GroupUserCriteria will be ignored.	No action required.
104004	This exchange has additional security and cannot be accessed using the Intralinks Integration Adapter.	Two-factor Authorization has been enabled on this exchange. Contact your Exchange Manager to change the security setting.
104005	Could not find a matching exchange "{0}".	Check your XML Input file to verify that you entered a valid exchange name.
104006	Failed to set the exchange phase. Verify that phase is valid for this exchange.	Check the XML file to see if the phase is entered correctly. Check with your Intralinks exchange manager for the valid phases for this exchange.
104007	No new actions are required for the '{0}' exchange.	No action required.
104008	An exchange ID is required in the input XML file.	Include a valid exchange ID in the XML file.
104009	Exchange needs to be created but Exchange name, host name or template ID are missing.	Create Workspace requires exchange name, host name and template ID. Modify your input XML file to include all three fields.
104010	The exchange with the ID '{0}' that was specified in the input XML file cannot be located on Intralinks. Please check to be sure the correct exchange was specified.	Verify whether this exchange ID exists on Intralinks.
104011	The exchange '{0}' that was specified in the input XML file cannot be located on Intralinks. Please check to be sure the correct exchange was specified.	Verify whether this exchange name exists on Intralinks.
104012	The workspace type specified does not match the server workspace type.	Consult your Intralinks exchange manager.

No.	Problem	Resolution
104013	Exchange creation attributes are not allowed for this operation.	Remove exchange creation attributes from your XML Input file and re-submit the file.
104014	Workspace phase does not match.	Verify that the phase you entered in the XML Input file is valid for the specified workspace. Phases are: <ul style="list-style-type: none"> - Hold - Preparation - Open
104016	Exchange "{0}" does not allow bulk downloads.	Consult your Intralinks exchange manager about changing the setting on this exchange.
104018	Exchange is already in the queue.	No action required.
104019	Your exchange changes could not be located. The file containing your exchange changes may have been renamed or moved.	Verify that the file you indicated is on the specified exchange. It may have been moved or deleted.
104020	The following characters cannot be used in hostnames: \ //<>	Enter a valid host name in the XML Input file for the exchange you are creating.
104021	The host name is too long. It must be 100 characters or less.	Host names are limited to 100 characters or less. Please correct your Input XML file.
104022	The following characters cannot be used in exchange descriptions: \ < >	Please make sure the exchange descriptions in your Input XML file don't contain any illegal characters.
104023	Your exchange changes could not be located. The folder in which you saved your exchange changes may have been renamed or moved.	Verify the location of the folder on your Intralinks exchange.
104024	Your exchange changes could not be opened. You do not have permission to open the file containing your exchange changes. The person with administrative rights to your computer or network drive may be able to give you access to the file.	Consult your Intralinks exchange manager.

No.	Problem	Resolution
104025	Your exchange changes could not be opened. You do not have permission to open the folder in which you saved your exchange changes. The person with administrative rights to your computer or network drive may be able to give you access to the file.	Consult your Intralinks exchange manager.
104026	Your exchange changes could not be opened. You do not have permission to open the file or folder containing your exchange changes. The person with administrative rights to your computer or network drive may be able to give you access to the file.	Consult your Intralinks exchange manager.
104027	Your exchange changes could not be opened. Not enough space is available on your computer or network drive to open your exchange changes. If possible, make additional space available on the drive and then try again.	Consult your Intralinks exchange manager.
104028	Your exchange changes could not be opened. An error occurred when attempting to open your exchange changes. There may be a problem with your computer or network drive. Please contact your IT department for assistance.	Contact your IT department for assistance.
104029	Invalid workspace name. The name cannot contain '<', '>', '\ ' or '//.	Please check your Input XML file to see if you workspace name contains illegal characters.
104030	The exchange name is too long. It must be 100 characters or less.	Please correct your exchange name in the Input XML file.
104031	Exchange entrance requirements not met.	Consult your Intralinks exchange manager.
104032	Bulk operations are prohibited in this exchange	Consult your Intralinks exchange manager about changing the setting on this exchange.
104033	Exchange is Invalid.	You have entered an exchange that doesn't exist. Enter a valid exchange in the XML Input file.
104034	Exchange is frozen; action not allowed	Contact your Intralinks exchange manager to unfreeze the exchange.

No.	Problem	Resolution
104035	You must accept the exchange's user agreement before entering the exchange.	Consult your Intralinks exchange manager.
104036	The exchange was not properly entered.	Check the host name in you Input XML file to see if it is valid.
104037	The exchange could not be found.	Check the host name in you Input XML file to see if it is valid.
104038	You must first agree to the exchange's confidentiality agreement or other statement. Log into Intralinks in your web browser, select this exchange, and review the agreement that appears. If you agree, click Agree or Continue. After you have done this, you can view this exchange in Intralinks Designer.	Consult your Intralinks exchange manager.
104039	Exchange Welcome alert has been suppressed by the user.	No action required.
104040	You cannot suppress the Welcome alert when creating a new exchange.	The Welcome alert can be suppressed when changing the phase of an exchange.
104043	The document is set to Public or Private but the Workspace is not Public/Private enabled.	To enable the Public/Private setting on the exchange, please consult your Intralinks exchange manager.
104044	Your assigned role requires a private setting. You cannot declare yourself as public.	Update your Public/Private (PVP) declaration.
104045	Successfully set the exchange phase to {0}.	No action required.
104046	Unable to create the Workspace	Verify that you have the proper rights and that the XML syntax is properly formed.
104047	Sort order values cannot be duplicates.	Change the sort order.
104048	SortOrder must be greater than 0	Change the sort order.
104049	The commands in the XML Input File could not be executed because the sort order you specified contains a zero or you have entered the same sort order for two different documents or folders	Change the sort order.
104050	Could not move {0} because it is already in that location	No action required.

No.	Problem	Resolution
104054	'DealClose' attribute is not specified against the exchange in the input file.	Specify 'DealClose' as 'true' in the input XML file.
104055	'DealClosingDate' is not specified in the input file.	Specify 'DealClosingDate' in the input XML file.
104056	Exchange closing validation failed.	Check if the exchange is already marked for closing or if there is an archive job running for the exchange. Also, only Manager Plus or Hidden Manager Plus users can close the exchange. If you need to change your permissions, consult your Intralinks exchange manager.
104057	There was an error closing the exchange.	The Intralinks Platform could not close the exchange due to some technical problem. Contact Intralinks Support.
104060	OperationType not specified as Archive.	Specify OperationType="Archive" in the input file for ordering an archive.
104061	ArchiveViewpointUser is not specified.	Specify a valid ArchiveViewpointUser in the input file.
104062	ArchiveType is not specified.	Set the ArchiveType to Downloadable/ Shipped_USB in the input file.
104063	ArchiveRecipientEmail is not specified.	Specify a valid email address for ArchiveRecipientEmail in the input file.
104064	ArchivePrimaryDownloadLocation not specified in the input file.	ArchivePrimaryDownloadLocation is required for downloadable archives.
104065	ArchiveFormat is not specified.	Specify whether ArchiveFormat is ZIP or VHD.
104066	ArchiveViewpointUser format is not valid.	Specify a valid ArchiveViewpoint User in the input file.
104067	ArchiveRecipientEmail is in an invalid format.	Specify a valid email address for ArchiveRecipientEmail in the input file.
104068	ArchiveViewpointUser not found in the exchange.	Specify a valid ArchiveViewpointUser that is part of the exchange.
104069	ArchiveRecipientEmail is not part of the exchange.	Specify a valid email address for someone who is part of the exchange.
104070	Order archive failed due to service unavailability.	Customers should report an incident.
104071	Archive order has been successfully placed.	Use the "OrderId" in the output file for tracking purposes.
104072	ArchiveShippedUSBQuantity is not specified or is invalid.	Specify ArchiveShippedUSBQuantity in the range of 1 to 99 in the input file.

No.	Problem	Resolution
104073	ArchiveShipping_FirstName is not specified.	Specify ArchiveShipping_FirstName in the input file.
104074	ArchiveShipping_LastName is not specified.	Specify ArchiveShipping_LastName in the input file.
104076	ArchiveShipping_AddressLine1 is not specified.	Specify ArchiveShipping_AddressLine1 in the input file.
104078	ArchiveShipping_City is not specified.	Specify ArchiveShipping_City in the input file.
104075	ArchiveShipping_Company is not specified.	Specify ArchiveShipping_Company in the input file.
104079	ArchiveShipping_State is not specified.	Specify ArchiveShipping_State in the input file.
104080	ArchiveShipping_PostalCode is not specified.	Specify ArchiveShipping_PostalCode in the input file.
104081	Archive Shipping_Country is not specified.	Specify ArchiveShipping_Country in the input file.
104082	ArchiveShipping_Phone is not specified.	Specify ArchiveShipping_Phone in the input file.

Custom field processing errors

No.	Problem	Resolution
106000	The Integration Adapter has experienced an internal problem while setting the group custom fields.	A communication failure may have occurred. Please wait a few minutes and resubmit your input file. If the problem persists, consult your Intralinks exchange manager.
106001	Successfully published custom fields.	No action required.
106002	CustomField Label must be set.	Set the Custom Field Label in the XML Input file.
106003	We cannot assign a value to the custom field {0} because the value type is either invalid or out of range.	Verify the correct format and correct the XML Input file.
106004	The custom field {0} could not be enabled/disabled.	Check that the specified custom field name specified in the XML file is valid.
106005	The custom field {0} was successfully enabled/disabled.	No action required.

No.	Problem	Resolution
106006	The custom field value in {0} could not be set.	A communication failure may have occurred. If so, resubmit the XML file. Or, user privileges have been changed. Consult your Intralinks exchange manager.
106007	Document not found. Custom field could not be set.	Verify that the exchange that contains the document is listed correctly in the XML Input file and that the document name is correct. Or, verify that the document has been uploaded to the exchange indicated.
106008	The custom field you are trying to assign {0} does not exist.	Verify that this custom field exists on the specified exchange.
106009	The custom field you are trying to assign does not exist.	No action required.
106010	The custom field {0} could not be configured.	A communication failure may have occurred. If so, resubmit the XML file. Or, user privileges have been changed. Consult your Intralinks exchange manager.
106011	The custom field {0} was successfully configured.	No action required.
106012	The custom field value can not be greater than 255 characters. The value has been truncated.	No action required.
106013	Custom field values for {0} could not be set.	Consult your Intralinks exchange manager.
106014	No custom fields have been defined for this element, or the custom fields have not been published.	Consult your Intralinks exchange manager.
106015	The custom fields collection has not been published yet.	Consult your Intralinks exchange manager.
106016	Inactive custom fields cannot be assigned to documents.	Verify which custom fields have been published on the specified exchange.
106017 106018	Required custom fields are missing.	Enter the required custom fields in the XML Input file.
106019	Custom fields have not been published, or have been disabled.	Consult your Intralinks exchange manager.
106020	Custom fields are inactive on this exchange.	Consult your Intralinks exchange manager.
106021	There is no active custom field found to publish.	Enable at least one custom field on this exchange before trying to publish the custom field.

No.	Problem	Resolution
106022	Custom fields set to publish	No action required.
106023	Custom fields failed to set to publish	Verify that the custom fields are enabled on the exchange.
106024	Custom fields already set to publish	No action required.
106025	Custom fields are not enabled	Verify that the custom fields are enabled on the exchange.

Login processing errors

These errors occur only in ILIA versions earlier than 5.15. If a login error occurs in ILIA version 5.15 or later, this message will appear in the root element of the XML output file: Error authenticating with Client ID / Secret.

No.	Problem	Resolution
108000	You cannot log in with a temporary password.	A permanent password is required. Log into Intralinks from your web browser using your temporary password. Follow the instructions and accept the Intralinks license agreement. Next, create a permanent password. Then click the Intralinks icon in the notification area, select Log Into Intralinks, and enter your new password. If your password has expired, contact Intralinks Client Services to obtain a new temporary password.
108001	Your password has expired.	Please reset your password using your Web browser.
108002	ID and password are incorrect.	Verify your ID and password and reenter them.
108003	You are already logged into Intralinks.	No action required.
108004	The session has timed out.	Consult your Intralinks exchange manager.
108005	The user must log in.	Consult your Intralinks exchange manager.
108006	User session invalid. This may be due to session timeout or concurrent login	Consult your Intralinks exchange manager.
108007	A timeout occurred while processing a file	Resubmit the XML Input file.
108008	User's current session is invalid. This may be due to session timeout or concurrent login.	Consult your Intralinks exchange manager.
108009	There is a problem with your user ID or password. Please contact Intralinks Client Services for assistance.	Consult your Intralinks exchange manager.
108010	There is a problem with your user ID or password. Please contact Intralinks Client Services for assistance.	Consult your Intralinks exchange manager.
108011	You are already logged into Intralinks. You are already logged into Intralinks with this ID. You can continue logging in, but the prior session will be ended and any in-progress work will be lost.	You may be logged in on another machine.

No.	Problem	Resolution
108012	A permanent password is required. Log into Intralinks from your web browser using your temporary password. Follow the instructions and accept the Intralinks license agreement. Next, create a permanent password. Then click the Intralinks icon in the notification area, select Log Into Intralinks, and enter your new password. If your password has expired, contact Intralinks Client Services to obtain a new temporary password.	You cannot log in using your temporary password. Follow the instructions in the error message to create a new password.

Report processing errors

No.	Problem	Resolution
110000	The Document Centric Report failed to save. Please check the name and path of the report file.	Please check the name and path of the report file in your Input XML file.
110001	The Document Access Report was created.	No action required.
110002	The Access reports you requested for exchange {0} were successfully created.	No action required.
110003	Document Centric Report {0} was successfully created.	No action required.
110004	User Centric Report {0} was successfully created.	No action required.
110005	Document Access Report is available for ILP exchanges only.	Check the Input XML file to verify that you have specified an ILP exchange.
110006	Document Centric Report is available for ILP exchanges only.	Check the Input XML file to verify that you have specified an ILP exchange.
110007	A valid report path and name is required.	Check the Input XML file to verify that the path and name are valid.
110008	You do not have rights to view document access reports for this exchange.	Please consult your Intralinks exchange manager to obtain the necessary rights.
110009	You have specified a folder path for the document centric report. You need to specify the full document path.	Specify the full document path in the XML Input file.
110011	User Comparison Report cannot be generated for all exchanges.	No action required.

No.	Problem	Resolution
110012	No users provided for generating User Comparison Report.	Enter one or more valid email addresses in the XML Input file to identify users.
110013	User Comparison Report {0} was successfully created.	No action required.
110014	Report file path is too long to generate report. Please provide a shorter file path.	Enter a shorter file path.
110015	User Comparison Report could not be created. No records found.	No action required.
110016	User-centric Report could not be created. No records found.	No action required.
110017	You cannot filter a Document-centric Report with a User ID.	Use the name of the document creator to filter this report.

General processing and rollback errors

No.	Problem	Resolution
111000	Problem loading rollback file.	Could not find rollback file. Check the XML file to see if the rollback path is valid. Check that the rollback file exists in the specified location and that ILIA has access to that folder.
111003	The Integration Adapter has experienced an internal problem.	Consult your Intralinks exchange manager.
111004	Authorization error archiving the input file.	Consult your Intralinks exchange manager about changing the access rights.
111005	A connection could not be established to Intralinks or your system of record. Please check your network connections.	Please check your network connections.
111006	The user ID that was provided in the Input file had not been defined in the Configuration settings.	Enter the user ID using the ILIA Configuration Manager.
111007	The input XML file does not conform to the Intralinks schema. Detailed error: {0}.	Check the Input XML file to make sure that you have no formatting errors.
111008	A synchronization job for the '{0}' exchange is already in the queue. Please try again later.	Resubmit your XML Input file later.
111009	The Integration Adapter could not access the exchange.	Consult your Intralinks exchange manager.
111010	Network status is offline.	Reestablish your network connections.
111012	An XML <identity> element is missing in the Input file.	Check the XML Input file for formatting errors.

No.	Problem	Resolution
111013	The process was stopped by the service.	A user manually stopped the service. No action required.
111014	An unhandled error occurred while processing the input file. Exception:{0} Stack Trace:{1}	Consult your Intralinks exchange manager.
111015	The elements specified in the Input file are not supported by the operation type {0}.	Review the <i>ILIA User Guide</i> to verify which elements are supported by which operation types.
111016	The Integration Adapter has experienced an internal problem during an attempt to apply permissions.	Consult your Intralinks exchange manager.
111017	The application is busy, please retry last command again.	Resubmit the XML Input file.
111018	The Configuration file is not valid. Please contact your System Administrator	Consult your Intralinks exchange manager.
111019	Operation has been cancelled	Consult your Intralinks exchange manager.
111020	Unspecified reason	Consult your Intralinks exchange manager.
111033	Intralinks registration is not complete.	Consult your Intralinks exchange manager.
111034	Ticket number not found.	No action required.
111035	Intralinks server is not available.	Please try again later. If the problem continues, consult your Intralinks exchange manager.
111036	You do not have the necessary permissions to perform this task.	See your Intralinks exchange manager to obtain the necessary permissions.
111037	Security settings prevented item from being read.	See your Intralinks exchange manager to change the security settings, if desired.
111038	Item could not be found; it may have been moved or deleted.	Verify that the item you specified in the XML Input file exists on the specified exchange.
111039	An error occurred while opening the item.	Consult your Intralinks exchange manager.
111040	Server is not available.	Please try again later. If the problem continues, consult your Intralinks exchange manager.
111041	No response was received during the time-out period for a request.	Consult your Intralinks exchange manager.

No.	Problem	Resolution
111042	The request was canceled.	A user manually stopped the service. No action required.
111043	The remote service point could not be contacted at the transport level.	Consult your Intralinks exchange manager.
111044	The connection was prematurely closed.	Consult your Intralinks exchange manager.
111045	The connection for a request that specifies the Keep-alive header was closed unexpectedly.	Consult your Intralinks exchange manager.
111046	A message was received that exceeded the specified limit when sending a request or receiving a response from the server.	Consult your Intralinks exchange manager.
111048	An internal asynchronous request is pending.	Consult your Intralinks exchange manager.
111049	This member supports the .NET Framework infrastructure and is not intended to be used directly from your code	Consult your Intralinks exchange manager.
111050	The response received from the server was complete but indicated a protocol-level error.	Consult your Intralinks exchange manager.
111051	The name resolver service could not resolve the proxy host name.	Consult your Intralinks exchange manager.
111052	A complete response was not received from the remote server.	Consult your Intralinks exchange manager.
111053	An error occurred while establishing a connection using SSL.	Consult your Intralinks exchange manager.
111054	A complete request could not be sent to the remote server.	Consult your Intralinks exchange manager.
111055	The server response was not a valid HTTP response.	Consult your Intralinks exchange manager.
111056	No error was encountered.	No action required.
111057	A server certificate could not be validated.	Consult your Intralinks exchange manager.
111058	An exception of unknown type has occurred.	Consult your Intralinks exchange manager.
111059	Proxy authentication failed	Check your proxy settings. See Chapter 2 of the ILIA User Guide.
111060	Proxy server is not available	Consult your IT department.

No.	Problem	Resolution
111061	The proxy URL Format is wrong	Check your proxy settings. See Chapter 2 of the <i>ILIA User Guide</i> .
111063	Task successfully completed.	No action required.
111064	Task successfully completed.	No action required.
111065	Task successfully completed.	No action required.
111066	An exception of unknown type has occurred.	Consult your Intralinks exchange manager.
111067	Data field failed validation	Consult your Intralinks exchange manager.
111068	Given parameters are out of range	Consult your Intralinks exchange manager.
111069	Invalid identifier specified. Should have positive id	Consult your Intralinks exchange manager.
111070	Value must be either Y or N.	Consult your Intralinks exchange manager.
111071	Text contains line feeds which cause it to be more than one line.	Consult your Intralinks exchange manager.
111072	Length must be between <min> and <max>.	Consult your Intralinks exchange manager.
111073	Exchange RoleType is not valid!	Enter a valid exchange role type in the XML Input file and resubmit the file.
111074	Exchange Setting type is not valid!	Consult your Intralinks exchange manager.
111075	Given Collection or Map must have at least one element	Consult your Intralinks exchange manager.
111076	The string value of the http request parameter cannot be converted to the Java type of the target field.	Consult your Intralinks exchange manager.
111077	Search term provided in exchange users/groups may contain wild cards.	Consult your Intralinks exchange manager.
111079	Search term provided in exchange users/groups may be too short.	Consult your Intralinks exchange manager.
111080	Setting type passed is not valid.	Consult your Intralinks exchange manager.
111081	Setting Category passed is not valid	Consult your Intralinks exchange manager.
111082	Must be greater than or equal to <value>	Re-enter a valid value in the XML Input file and resubmit the file.
111083	String cannot be only white space	Verify your entry in the XML Input file.

No.	Problem	Resolution
111087	Search specified includeContents.	Consult your Intralinks exchange manager.
111088	Wildcards not allowed Your request could not be completed because this exchange does not allow wildcards when searching. Please remove the wildcards from your search terms and search again.	Consult your Intralinks exchange manager.
111089	The Verity search engine is not currently available.	Consult your Intralinks exchange manager.
111091	Entity specified was not found	Verify that the entity exists on the specified exchange. Verify that the data entered in the XML Input file is valid.
111092	Associated enum not found in the system for a given String	Verify the data entered in the XML Input file.
111094	Entity Data sent is invalid	Verify the data entered in the XML Input file.
111095	Entity already exists	No action required.
111098	Invalid MimeType for Export of Document And Folder List	Consult your Intralinks exchange manager.
111099	Illegal Action performed	Consult your Intralinks exchange manager.
111101	Document/placeholder/ folder could not be moved because target folder was deleted.	Verify that you entered a valid destination folder in the XML Input file.
111112	User trying to update exchange setting other than freeze index setting	Contact your Intralinks exchange manager.
111113	System Error. Please contact your System Administrator.	Contact Intralinks customer service.
111114	Intralinks General Exception	Contact Intralinks customer service.
111115	An unknown system error has occurred while processing request.	Contact Intralinks customer service if the problem persists.
111116	An illegal operation occurred. Please contact Intralinks customer service if the problem persists.	Contact Intralinks customer service if the problem persists.
111117	Your data is in the incorrect format. Please review your data and try again.	Verify that your XML Input file is formatted in accordance with the Intralinks schema.

No.	Problem	Resolution
111118	The information you entered already exists. Please check your entry and try again.	Verify the information entered in your XML Input file and resubmit the file, if desired.
111120	Your entry includes reserved words. Please check your entry and try again.	Verify that your XML Input file does not contain any reserved words. See Appendix B in this document.
111121	A security violation occurred. Please try again.	Please wait a few minutes and resubmit your XML Input file.
111122	This record is currently being updated by another user. The record will be available when it is saved, or try again in an hour.	Please wait a few minutes and resubmit your XML Input file.
111123	An error occurred while updating or creating the resource.	Please wait a few minutes and resubmit your XML Input file.
111124	The resource you are attempting to access was deleted by another user. Please refresh and try again.	Verify that your XML Input file is up to date.
111125	One of the parameter/s in the input data does not exist on the system or has been removed.	Verify that your XML Input file is up to date.
111126	The system is busy. Please try again later.	Please wait a few minutes and resubmit your XML Input file.
111127	You do not have permission to access this resource.	Consult your Intralinks exchange manager.
111128	You do not have permission to perform this task.	Consult your Intralinks exchange manager.
111130	You do not have permission to view group reports.	Consult your Intralinks exchange manager.
111132	No errors were found.	No action required.
111133	You do not have permission to perform this task.	Consult your Intralinks exchange manager.
111134	You are not authorized to perform this task.	Consult your Intralinks exchange manager.
111135	You attempted to make a change that is not allowed. Please review your selections and try again.	You attempted to make a change that is not allowed. Please review your selections and try again.
111136	The Q&A coordinator must be assigned the Manager Plus exchange role.	The Q&A coordinator must be assigned the Manager Plus exchange role.
111137	Q&A is not enabled on this exchange.	Q&A is not enabled on this exchange.

No.	Problem	Resolution
111138	The input XML is null. A valid XML entry is required in order to perform this operation.	The input XML is null. A valid XML entry is required in order to perform this operation.
111139	The input xml is invalid or does not meet the requirements for this operation. A valid XML entry is required in order to perform the operation.	The input XML is invalid or does not meet the requirements for this operation. A valid XML entry is required in order to perform the operation.
111140	The Intralinks service is not available. Please try reconnecting in a few minutes.	The Intralinks service is not available. Please try reconnecting in a few minutes.
111141	A system exception occurred. Please try again later.	A system exception occurred. Please try again later.
111143	The view type in your request is invalid. The view type can be inbox or sent.	The view type in your request is invalid. The view type can be "inbox" or "sent".
111144	Task successfully completed.	No action required.
111147	Your access rights to this exchange do not allow you to perform this action.	Please consult your Intralinks exchange manager if you wish to change your rights on this exchange.
111148	The number of operations in your bulk request exceeds the system limit.	Divide the XML Input file into multiple files.
111149	The data passed to the method by the client is not valid.	Please consult your Intralinks exchange manager.
111152	This name is in use. Please use another name.	Renter a valid name in the XML Input file.
111154	Your access rights to this exchange do not allow you to perform this action.	Please consult your Intralinks exchange manager if you wish to change your rights on this exchange.
111155	Your access rights to this exchange do not allow you to perform this action.	Please consult your Intralinks exchange manager if you wish to change your rights on this exchange.
111156	Your access rights to this exchange do not allow you to perform this action.	Please consult your Intralinks exchange manager if you wish to change your rights on this exchange.
111160	The item is being changed by another user; your change cannot be made. Please try again later.	This item is being updated by another user. Try again later.
111165	An unexpected system error has occurred. Please retry this command. If the error persists, please contact Intralinks support.	Resubmit the XML Input file. If the error persists, please contact Intralinks support.

No.	Problem	Resolution
111171	Error occurred while uploading the file to the server.	Please consult your Intralinks exchange manager.
111172	FiveX General Exception.	Please consult your Intralinks exchange manager.
111178	Alerts could not be sent to {0} due to an invalid email address or a non-permissioned user.	No action required.
111214	Packages that begin with (.) cannot be couriered. Please rename the package and try again.	Change the package name.
111216	SortOrder values cannot be duplicated	Change the sort order in the Input XML file.

DMS processing errors

No.	Problem	Resolution
113000	All-in rate must be less than or equal to 99999	Please enter a valid All-in rate.
113001	All-in rate must be greater than or equal to 0	All-in rate must be less than or equal to 99999
113002	All-in rate must be less than or equal to 999.999	All-in rate must be less than or equal to 99999
113003	All-in rate must be greater than or equal to 0.00	All-in rate must be less than or equal to 99999
113004	You cannot assign this Organization as a Arranger for this deal.	Please assign another Organization as Arranger for this deal.
113005	This Arranger already exists. You cannot have duplicate Arrangers.	Please enter a valid Arranger.
113006	Duplicate Arranger Title.	Please enter a valid Arranger.
113007	Base Rate must be less than or equal to 99999	Please enter a valid Base Rate.
113008	Base Rate must be greater than or equal to 0	Please enter a valid Base Rate.
113009	Base Rate must be less than or equal to 999.999	Please enter a valid Base Rate.
113010	Base Rate must be greater than or equal to 0.00	Please enter a valid Base Rate.
113011	Commitment Amount maximum value must be less than or equal to 99999999999999.00	Please enter a valid Commitment Amount.

No.	Problem	Resolution
113012	Commitment Amount must be greater than or equal to 0.00	Please enter a valid Commitment Amount.
113013	Commitment Spread must be less than or equal to 99999	Please enter a valid Commitment Amount.
113014	Commitment Spread minimum value must be greater than or equal to 0	Please enter a valid Commitment Spread.
113015	Invalid format	Please use the correct format for this entry.
113016	Deal CUSIP must contain 9 characters	Please enter a valid CUSIP.
113017	Invalid format	Please use the correct format for this entry.
113018	Deal Name cannot contain more than 100 characters	Please enter a valid Deal Name.
113019	Deal Name must contain at least 1 character	Please enter a valid Deal Name.
113020	Deal Stage and Status do not match.	Please ensure that the Deal Stage and Deal Status don't conflict.
113021	Duplicate currency is not allowed	No action required.
113022	The name already exists for another deal.	Please enter a valid Deal Name.
113023	An Investor with the same name already exists in the input file	Please enter a valid Investor name.
113024	The Subsidiary Borrower specified for this tranche already exists in the input file.	Remove one of the Subsidiary Borrowers from the XML Input file.
113025	A tranche with the same name already exists in the input file	Remove one of the tranches with the same name from the XML Input file or rename one of tranches.
113026	Invalid format	Please use the correct format for this entry.
113027	Facility CUSIP must contain 9 characters	Please enter a valid CUSIP.
113028	Invalid format	Please use the correct format for this entry.
113029	Fee Amount must be less than or equal to 99999999999999.00	Please enter a valid Fee Amount.
113030	Fee Amount must be greater than or equal to 0.00	Please enter a valid Fee Amount.

No.	Problem	Resolution
113031	Final Allocation Amount must be less than or equal to 99999999999999.00	Please enter a valid Final Allocation Amount.
113032	Final Allocation Amount must be greater than or equal to 0.00	Please enter a valid Final Allocation Amount.
113033	Final Hold Amount must be less than or equal to 99999999999999.00	Please enter a valid Final Hold Amount.
113034	Final Hold Amount must be greater than or equal to 0.00	Please enter a valid Final Hold Amount.
113035	Final OID Amount must be less than or equal to 99999	Please enter a valid OID Amount.
113036	Final OID Amount maximum whole value must be less than or equal to 999.999	Please enter a valid OID Amount.
113037	Final OID Amount minimum whole value must be greater than or equal to 0	Please enter a valid OID Amount.
113038	Final Spread Amount must be less than or equal to 999.999	Please enter a valid Final Spread Amount.
113039	Final Spread must be less than or equal to 99999	Please enter a valid Final Spread.
113040	Final Spread must be greater than or equal to 0.000	Please enter a valid Final Spread.
113041	Final Spread must be greater than or equal to 0	Please enter a valid Final Spread.
113042	Floor value must be less than or equal to 999.999	Please enter a valid Floor value.
113043	Floor value must be less than or equal to 99999	Please enter a valid Floor value.
113044	Floor value must be greater than or equal to 0.00	Please enter a valid Floor value.
113045	Floor value must be greater than or equal to 0.000	Please enter a valid Floor value.
113046	Invalid format	Please use the correct format for this entry.
113047	Global Commitment must be less than or equal to 99999999999999.00	Please enter a valid Global Commitment value.
113048	Global Commitment must be greater than or equal to 0.00	Please enter a valid Global Commitment value.

No.	Problem	Resolution
113049	The Organization Type is not Investor. This Organization cannot be assigned as a Investor to a tranche.	Please enter a valid Investor Organization.
113050	Investor Name cannot contain more than 100 characters	Please enter a valid Investor Name.
113051	Investor Name must contain at least 1 character	Please enter a valid Investor Name.
113052	Invalid Investor Organization Owner	Please enter a valid Investor Organization Owner.
113053	For Pro-rata deal, this Investor should be associated with all the tranches in the deal.	Enter the same Investor name for all the tranches in this Pro-rata deal in the XML Input file.
113054	Lending Type cannot be changed to Pro-rata.	No action required.
113055	Invalid format	Please use the correct format for this entry.
113056	Maturity Value must be less than or equal to 364	Please enter a valid Maturity Value.
113057	Maturity Value must be greater than or equal to 1	Please enter a valid Maturity Value.
113058	Invalid format	Please use the correct format for this entry.
113059	Maturity Value must be less than or equal to 12	Please enter a valid Maturity Value.
113060	Maturity Value must be greater than or equal to 1	Please enter a valid Maturity Value.
113061	Maturity Value must be less than or equal to 99.99	Please enter a valid Maturity Value.
113062	Maturity Value must be greater than or equal to 0.01	Please enter a valid Maturity Value.
113063	PL Code cannot contain more than 45 characters	Please enter a valid PL Code.
113064	PL Code must contain at least 1 character	Please enter a valid PL Code.
113066	Invalid format	Please use the correct format for this entry.
113067	Price Talk cannot contain more than 50 characters	Please limit you Price Talk entry to 50 characters or less.
113068	Price Talk must contain at least 1 character	Enter a valid value for Price Talk.

No.	Problem	Resolution
113069	You cannot assign this Organization as a Primary Borrower for this deal.	Please assign a valid Organization as a Primary Borrower for this deal.
113070	You cannot change the Primary Borrower.	No action required.
113071	Invalid format	Please use the correct format for this entry.
113072	You cannot assign this Organization as a Subsidiary Borrower for this deal.	Please assign a valid Organization as a Subsidiary Borrower for this deal.
113073	Sub-borrower does not belong to Parent Borrower.	Make sure the Sub-borrower belongs to the Parent Borrower in the XML Input file.
113074	Target Hold Amount must be less than or equal to 99999999999999.00	Please enter a valid Target Hold Amount.
113075	Target Hold Amount must be greater than or equal to 0.00	Please enter a valid Target Hold Amount.
113076	Tranche Amount must be greater than or equal to 99999999999999.00	Please enter a valid Tranche Amount.
113077	Tranche Amount must be less than or equal to 1.00	Please enter a valid Tranche Amount.
113078	Invalid format	Please use the correct format for this entry.
113079	Tranche Name cannot contain more than 100 characters	Please enter a valid Tranche Name.
113080	Tranche Name must contain at least 1 character	Please enter a valid Tranche Name.
113081	Tranche Type and Tranche Subtype do not match.	Please ensure that the Tranche Type and Tranche Subtype match.
113082	Invalid format	Please use the correct format for this entry.
113083	Underwritten Amount must be less than or equal to 99999999999999.00	Please enter a valid Underwritten Amount.
113084	Subject is missing	Please enter a Subject.
113085	Subject contains invalid characters	Please enter a valid Subject.
113086	Subject has been truncated because it exceeds maximum characters (400).	No action required.
113087	Comment is missing	Please enter a Comment.

No.	Problem	Resolution
113088	Comment has been truncated because it exceeds maximum characters (4000).	No action required.
113089	Arranger name is incorrect. Could not tag the comment to the Borrower Organization.	Please enter a valid Arranger name.
113090	Arranger Contact is incorrect. Could not tag the comment to this Contact.	Please enter a valid Contact.
113091	Borrower name is incorrect. Could not tag the comment to the Borrower Organization.	Please enter a valid Borrower.
113092	Borrower Contact is incorrect. Could not tag the comment to this Contact.	Please enter a valid Borrower Contact.
113093	Investor name is incorrect. Could not tag the comment to the Investor Organization.	Please enter a valid Investor name.
113094	The Organization is not valid. This Organization cannot be assigned as an Investor to a tranche.	Please enter a valid Organization.
113095	Could not tag the comment to this deal because the deal could not be found.	Remove the deal from the input file or correct the deal name.
113096	Could not tag the comment to this tranche because the tranche could not be found.	Remove the tranche from the input file or correct the tranche name.
113097	When the Arranger is the External DMS Organization, Organization owner must be associated with Arranger Organization for a Joint Book Deal.	Please enter a valid Organization owner.
113098	For non-Joint-Book Deal, Organization Owner should be an active DMS user.	Ensure that the Organization Owner has an "Active" status in DMS. Consult the <i>Intralinks DMS User Guide</i> .
113099	For Joint Book Deal, when Arranger is the Internal DMS Organization, Organization Owner should be an active DMS user.	Ensure that the Organization Owner has an "Active" status in DMS. Consult the <i>Intralinks DMS User Guide</i> .
113100	For Joint Book Deal, when Arranger is the external Arranger Organization, Organization Owner should be a Working Group Member of the particular Arranger.	Ensure that the Organization Owner is a Working Group Member of this external Arranger. Consult the <i>Intralinks DMS User Guide</i> .

No.	Problem	Resolution
113101	Commitment Percentage should be same for all the tranches in a Pro-rata deal.	In the input file, ensure that the Commitment Percentage is the same for all tranches in this Pro-rata deal.
113102	Final Allocation Percentage should be same for all the tranches in a Pro-rata deal.	In the XML input file, assign the same Allocation Percentage to all tranches in this Pro-rata deal.
113103	DMS Contact does not match with the associated Investor.	Change the Contact for the associated Investor in the XML Input file.
113104	Underwritten Amount must be greater than or equal to 0.00	Please enter a valid Underwritten Amount.
113105	Legal Name must contain at least 1 character	Please enter a valid Legal Name.
113106	Legal Name has been truncated because it exceeds maximum characters (49).	No action required.
113107	Invalid format	Please use the correct format for this entry.
113108	Address Line 1 has been truncated because it exceeds maximum characters (45).	No action required.
113109	Address Line 2 has been truncated because it exceeds maximum characters (45).	No action required.
113110	City has been truncated because it exceeds maximum characters (50).	No action required.
113111	State/Province has been truncated because it exceeds maximum characters (10).	No action required.
113112	Postal Code has been truncated because it exceeds maximum characters (20).	No action required.
113113	Tax ID has been truncated because it exceeds maximum characters (50).	No action required.
113114	Invalid format	Please use the correct format for this entry.
113115	Summary has been truncated because it exceeds maximum characters (4000).	No action required.
113116	Invalid format	Please use the correct format for this entry.
113117	First Name must contain at least 1 character	Please enter a valid First Name.

No.	Problem	Resolution
113118	First Name has been truncated because it exceeds maximum characters (29).	No action required.
113119	Invalid format	Please use the correct format for this entry.
113120	Last Name must contain at least 1 character	Please enter a valid Last Name.
113121	Last Name has been truncated because it exceeds maximum characters (29).	No action required.
113122	Invalid format	Please use the correct format for this entry.
113123	Email must contain at least 5 characters	Please enter a valid email address.
113124	Email cannot contain more than 100 characters.	Please enter a valid email address.
113125	Invalid format	Please use the correct format for this entry.
113126	Fax cannot contain more than 255 characters.	Please enter a valid Fax number.
113127	Office Phone must contain at least 4 characters.	Please enter a valid Office Phone number.
113128	Office Phone has been truncated because it exceeds maximum characters (29).	No action required.
113129	Invalid format	Please use the correct format for this entry.
113130	Mobile Phone must contain at least 4 characters.	Please enter a valid Mobile Phone number.
113131	Mobile Phone has been truncated because it exceeds maximum characters (29).	No action required.
113132	Invalid format	Please use the correct format for this entry.
113133	Address Line 1 has been truncated because it exceeds maximum characters (50).	No action required.
113134	City has been truncated because it exceeds maximum characters (50).	No action required.

No.	Problem	Resolution
113135	State/Province has been truncated because it exceeds maximum characters (50).	No action required.
113136	Postal Code has been truncated because it exceeds maximum characters (50).	No action required.
113137	Commitment Amount must be greater than or equal to 0.00	Please enter a valid Commitment Amount.
113138	Commitment Amount must be less than or equal to 99999999999999.00	Please enter a valid Commitment Amount.
113141	Commitment Spread must be greater than or equal to 0	Please enter a valid Commitment Spread.
113142	Commitment Spread must be less than or equal to 99999	Please enter a valid Commitment Spread.
113143	Final Allocation Amount must be greater than or equal to 0.00	Please enter a valid Final Allocation Amount.
113144	Final Allocation Amount must be less than or equal to 99999999999999.00	Please enter a valid Final Allocation Amount.
113147	Final Spread must be greater than or equal to 0	Please enter a valid Final Allocation Spread.
113148	Final Spread must be less than or equal to 99999	Please enter a valid Final Allocation Spread.
113157	Contact Owner should be an Active user.	Please verify that the Contact Owner is an active user. If not, enter another Contact Owner.
113158	For non-Joint-Book Deal, assigned Arranger does not apply.	No action required. The deal Arranger for a non-Joint-Book deal defaults to the Organization of the DMS user setting up the deal.
113159	PL Code has been truncated because it exceeds maximum characters (50).	No action required.
113160	Cannot create Contact; Email ID is used by another Contact.	Please verify the email ID assigned to this Contact and try again.
113161	Parent could not be added.	Please enter a valid Parent name in the XML Input file.
113162	Incorrect Owner.	Please enter a valid Owner in the input file
113163	This Tax ID already exists.	Please enter a valid Tax ID.
113164	One or more CUSIPs already exist.	Please remove any duplicate CUSIPs from the XML Input file.

No.	Problem	Resolution
113165	This Contact already exists in the Working Group.	No action required.
113167	For non-Joint-Book Deal, Organization Owner must be an Active DMS User.	Please ensure that the Organization Owner is given an "Active" status in DMS. Consult the <i>Intralinks DMS User Guide</i> .
113168	For Joint Book Deal, when Arranger is the Internal DMS Organization, Organization Owner must be an active DMS user.	Please ensure that the Organization Owner is given an "Active" status in DMS. Consult the <i>Intralinks DMS User Guide</i> .
113169	For Joint Book Deal, when Arranger is the external Arranger Organization, Organization Owner must be a Working Group Member of the particular Arranger	Please ensure that the Organization Owner is a Working Group Member of the Arranger. Consult the <i>Intralinks DMS User Guide</i> .
113170	The assigned Arranger Organization is not associated with the deal	Ensure that you have the correct Arranger Organization. If you do not, identify the organizations currently associated with the deal. Consult the <i>Intralinks DMS User Guide</i> .
113172	Address Line 2 has been truncated because it exceeds maximum characters (50).	No action required.
113173	Contact already exists.	No action required.
113174	Organization name is incorrect. Could not tag the comment to the Organization.	Verify the Organization name and try again.
113177	Could not tag the comment to this deal.	Deal name does not exist. Provide a valid deal name.
113178	Could not tag the comment to this tranche.	Tranche name does not exist inside this deal. Provide a valid tranche name.
113179	Working Group Member is not valid.	The user you are trying to add is not a member of the Working Group Organization.
113182	Duplicate values not allowed	Please enter a new value.
113183	The Organization of the Working Group Member is not associated with the deal.	Please ensure that the Working Group Member is within an Organization associated with the deal. Consult the <i>Intralinks DMS User Guide</i> .
113184	Contact/User is not associated with this Investor	Please enter a valid Investor Contact.
113187	Invalid format	Please use the correct format for this entry.

No.	Problem	Resolution
113189	No new actions are required for the Deal Group.	No action required.
113190	Incorrect Industry Identifier value.	Please enter a valid Industry Identifier value.
113191	Rating Value not present	Please enter a Rating Value.
113192	Rating Effective Date not present	Please enter a valid Rating Effective Date.
113193	Incorrect Effective Date.	Please enter a valid Effective Date.
113194	Incorrect Industry Identifier value.	Please enter a valid Industry Identifier value.
113195	Industry Identifier Value cannot contain more than 50 characters	Please enter a valid Industry Identifier value.
113196	Internal Organization required	Please enter a valid Internal Organization.
113198	For Pro-rata Joint Book deal, this Investor should assign the same Arranger Organization for all the tranches in the deal.	Assign the same Investor to all of the tranches in the deal.
113199	Not able to update Organization Parent.	No action required.
113200	You cannot assign an Inactive Status to the Parent Organization if the Child Organization is active.	No action required.
113201	You cannot update the Type of an Organization.	No action required.
113202	The name already exists.	No action required.
113203	The profile already exists.	No action required.
113204	Invalid Parent; Parent does not exist.	There is no Parent Organization with that name in DMS. Verify the name of the Parent Organization you are assigning.
113206	Invalid Rating Date.	Please enter valid date for the Borrower Rating.
113208	Organization Type is invalid.	Please enter a valid Organization Type (Borrower, Arranger, Investor).
113210	Organization create is not allowed.	No action required.
113211	Parent of a Rating Value does not match the Rating Type.	Please reenter a valid Rating Value/ Rating Type in the XML Input file. Consult the <i>Intralinks DMS User Guide</i> for a list of Rating Types and Rating Values.

No.	Problem	Resolution
113213	Internal Organization already exists.	No action required.
113214	Cannot create an Internal Organization with type other than Arranger.	Please change the Organization Type to Arranger.
113215	Cannot update an Internal Organization.	No action required.
113216	Cannot create an Internal Organization with Status Inactive.	Please change the Status to "Active"
113217	Cannot create multiple Internal Organizations.	No action required.
113218	Cannot assign Parent to an Internal Organization.	No action required.
113219	Cannot create Organization when there are duplicate names.	No action required.
113221	Cannot create/update Contact due to duplicate email addresses in the request.	Please verify the email address of the Contact you are creating/updating and remove the other email address you are assigning to this Contact from the XML Input file.
113222	Cannot create Contact because a mismatch exists between Organization value in Intralinks and the Organization value in DMS.	Please enter the Contact's Organization as it appears in the Intralinks Global User Directory. Consult your Intralinks administrator if you are unsure.
113224	Cannot add Comment to Contact.	Contact may be "Inactive" or comment have exceeded character limit.
113225	Cannot update Contact because the Contact's status is Inactive.	Consult your DMS Administrator about having the user's status changed to "Active".
113226	Not able to assign Owner to the deal.	Owner may be "Inactive" or deal may be closed.
113227	Not able to associate Borrower with the deal.	Borrower may be "Inactive" or the deal may be closed.
113228	Not able to associate Borrower Contacts with the deal.	Borrower Contacts may be "Inactive" or the deal may be closed.
113229	Not able to create Deal Workspace Group on the Intralinks Exchange.	Contact your Intralinks System Administrator.
113230	The Primary Borrower for the deal selected is not a Parent Organization or the Primary Borrower is assigned an Inactive status.	Consult you DMS System Administrator.
113231	You cannot change the Status of this deal.	No action required.

No.	Problem	Resolution
113234	Invalid Organization Type.	Organization Type can only be Arranger, Borrower, or Investor. Check you XML Input file and ensure you have selected one of these types.
113236	The Stage and Status of the deal do not match.	Please ensure that the Stage and Status entries for this deal are consistent in the XML Input file. Consult the <i>Intralinks DMS User Guide</i> , Appendix A, for a list of Stage and Status values.
113237	The deal must be in Final Allocations to finalize the Book.	Please review the status of the deal and set the Status to
113238	You cannot edit a deal when the Stage is Closed.	Please change the Status of the deal if you wish to make further edits.
113240	Contact Organization does not match Investor Organization.	Verify the Organization name in the Intralinks exchange and reenter the proper information in the XML Input file.
113241	An Organization cannot be of multiple types.	Assign the Organization as a single type (Borrower, Arranger, Investor)
113242	A deal name must be unique.	Assign a single name to this deal in the XML Input file.
113243	The Lending Type of this deal cannot be changed to Pro-rata.	No action required.
113244	You must include an Internal Arranger.	Please enter a valid Internal Arranger.
113245	You cannot update the Internal Organization.	No action required.
113246	Multiple Joint Book Runner Permissions are not allowed for Arranger.	Check the XML Input file to ensure that only one Joint Book Runner Permission is assigned.
113247	This deal is not accessible to a Co-arranger user.	No action required.
113248	Tranche Fee is invalid.	Please enter a valid Tranche Fee.
113249	Tranche cannot be deleted when a deal is in Mandate Status.	Change the Status of the deal if you want to delete this tranche.
113250	Tranche cannot be created or updated when a deal is in Final Allocation Status.	Change the Status of the deal if you want create a new tranche or update a tranche.
113251	Tranche has a duplicate Tranche Type.	A tranche must be of a single type. Verify that the XML Input file has only a single type for this tranche.
113252	Deal requires a Primary Borrower.	Please enter a valid Primary Borrower for this deal.

No.	Problem	Resolution
113253	Mismatch between Parent Borrower and Sub-borrower.	You can only add a Subsidiary Borrower to the tranche if the Parent Borrower is associated with the deal.
113254	The Agreed Tranche Commitment for the tranches in the deal (the sum total) exceeds the Global Commitment for the deal.	Please adjust the tranche commitments so they equal the Global Commitment.
113255	The tranche CUSIP already exists.	A tranche can only have one CUSIP. Verify that you have included only one CUSIP for this tranche in the Input XML file.
113256	Organization Type can't be Investor.	Please change the Organization Profile Type to either Arranger or Borrower.
113258	Investor Contact already exists.	No action required.
113259	A tranche with the same name exists in the system.	Please remove one of the tranche names from the XML Input file.
113260	You cannot update more than one tranche on a Pro-rata deal.	Ensure that the XML Input file contains an update for only one tranche for this deal.
113261	The Contact has an Inactive status.	Please consult your DMS administrator to have the Contact status changed to "Active."
113262	The tranche could not be updated because the status is Inactive.	Assign the tranche an "Active" status.
113263	Maturity Value cannot have more than one decimal place.	Please enter a valid Maturity Value.
113264	The Intralinks GUD user is already associated with DMS.	No action required.
113265	You cannot update yourself in DMS.	No action required.
113266	This user is an administrator and cannot be a DMS user.	No action required.
113267	Mismatch between GUD Organization Name and DMS Organization Name.	Verify the Organization name with your Intralinks administrator.
113268	This Contact cannot be added to the Working Group because the Contact's Organization is invalid.	Please select a valid Organization for this Contact.
113270	This member already exists in this Working Group.	No action required.
113271	You cannot perform this action because you are not a DMS administrator.	No action required.

No.	Problem	Resolution
113272	One or more of the roles given to the Organizations have not been found on the exchange template.	Consult your DMS administrator and your Intralinks administrator to ensure that the assigned roles agree.
113273	This Organization Type cannot be assigned to this Investor.	Please assign another Organization Type (Investor, Borrower, Arranger) to this Investor.
113274	This Organization is not an Internal Organization.	No action required.
113276	This Organization is not an Arranger for this deal.	If you want, you can assign this Organization as an Arranger for this deal. Otherwise, no action required.
113277	An Internal Organization has not been assigned.	Assign an Internal Organization.
113280	This entry is invalid.	No action required.
113281	Multiple Joint Book Runner Permissions are not allowed.	Check the XML Input file to ensure that only one Joint Book Runner Permission is assigned.
113283	One or more Investors cannot be copied to the target tranche because the target tranche Status is Inactive.	Activate the target tranche to add these Investors.
113184	Contact/User is not associated with this Investor.	Please enter a valid Investor Contact.
113285	One or more Arrangers passed are duplicate.	Please remove the duplicate Arrangers from the XML Input file.
113290	This Organization already exists in the Comments pane.	No action required.
113291	This comment cannot be tagged. Associate the Internal Organization with a deal, tranche, or other organization and try again.	Associate the Internal Organization with a deal, tranche, or other organization and try again.
113292	You cannot add contacts to an Internal Organization.	No action required.
113293	The Parent of this Organization cannot be updated.	No action required.
113294	This Contact is Inactive and cannot be updated.	Activate Contact or select another Contact.
113295	Primary Borrower and Subsidiary Borrower cannot be the same.	Change either the Primary or the Subsidiary borrower.
113296	This Contact already exists in the Working Group.	No action required.

Intralinks VDRPro errors

The following errors may occur while adding files to Intralinks exchanges that use Intralinks plugin-free information rights management (IRM). The messages indicate that the specified documents could not be encrypted or that another problem occurred.

Error Code	Message
IL_ARC_400_31_1	The file is protected by a password or third-party IRM.
IL_ARC_400_31_2	The file is digitally signed.
IL_ARC_400_31_3	Intralinks plugin-free IRM has been applied to the file already.
IL_ARC_400_31_4	The file is corrupted.
IL_ARC_400_31_5	The file is already unprotected.
IL_ARC_400_31_6	The user's rights do not allow file uploads.
IL_ARC_400_31_7	An error occurred. Please try again.
IL_ARC_400_31_9	The file format is not correct or not supported.

If there is a service outage or planned downtime while API requests are being processed by the Intralinks Platform, the following message will be displayed: An unexpected error occurred. Please contact Intralinks Support. The task can be completed when service is restored.