



Intralinks VIA[®] Pro Data Limits

Guidelines for Best Performance

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Data Limits

This document describes the data limits related to customer usage of Intralinks VIA® Pro for optimum performance. These are soft limits. Surpassing these limits will not shut users out of the platform, however, surpassing these limits cause system slowdowns or performance issues.

Limits are generally not dependent on one another. If a user or workspace does not exceed the maximum capacity, it does not mean that another limit may be exceeded.

The parameters and data limits described below apply to Intralinks VIA Pro. Other limits may apply to other Intralinks products.

Contact your Intralinks Customer Success Manager (CSM) or account representative if you have questions about your VIA Pro usage or require another Intralinks solution for your deal or project.

General

Item	
Languages supported	English (US), English (International), Japanese, French, German, Portuguese, Spanish, Simplified Chinese, Russian, Korean, Italian, Dutch, Swedish, Turkish, Slovak
Mountpoints supported	US, UK
Browsers supported	Latest version of Microsoft Edge, latest version of Apple® Safari®, Mozilla® Firefox®, or Google Chrome™

Workspaces

Item	Limit	Comments
Total workspace size	250GB	Total size of documents, reports and other metadata. Exceeding this limit will impact performance.
Total number of workspaces	2,000	

Documents

Item	Limit	Comments
Total number of documents per workspace	2,500	More documents may result in performance issues including system timeouts.
Total number of documents per folder	2,500	Folder navigation performance may slow down as the number of items in the folder increases.
File size upload/download	15GB	Processing uploads or downloads at the upper limit of this range can take up to 2 hours.

Item	Limit	Comments
Watermarking PDFs	200MB	Hard limit for a single PDF. Watermarks will not appear on documents beyond this size. Additionally, the max number of pages per PDF to watermark is 1,500.
Watermarking MS Office documents	150MB 40MB for XLS	Hard limit for a single document. Watermarks will not appear on documents beyond this size.
IRM protection for PDF files	500MB	PDF files exceeding this size are not supported with IRM.
IRM protection for MS Office documents	150MB 40MB for XL	Documents beyond this size are not supported with IRM.

Folders

Item	Limit	Comments
Number of folders per workspace	2,00	Applies to both root and subfolders. Surpassing this limit will affect advanced reports and exports, as well as system performance.
Folder depth	12	Structures with more than 12 folders or subfolders will result in performance issues.

Users

Item	Limit	Comments
Number of users per workspace	2,500	

Bulk operations

Item	Limit	Comments
Bulk deletion of files/folders	See comments	1,000 files per folder; 1,000 folders with 1MB files each. 25 folders with 50 subfolders each; 9 levels deep, 2,500 1MB files total.
Bulk downloads	See comments	10,000 documents at 1MB each; 20 folders with 500 documents at 1MB each.
Copy/paste from other IntraLinks workspaces	See comments	1,000 files or 1,000 folders with files at 1MB each

Outlook plug-in

Item	Limit	Comments
Import Outlook contacts	1,000	Maximum number per import
Create shared folder file size	11GB	
Create shared folder number of recipients	500	500 recipients, or 10 20KB files, or 1 recipient 100 20KB files

Desktop sync

Item	Limit	Comments
Max upload sync	15GB	Single file size
Max download sync	15GB	single file size
Upload/download sync number of files	20,000 documents	
Download sync number of workspaces	500 workspaces	
Delete sync number of files	20,000 documents	
Upload sync number of folders	2,000 folders	